

Seat No. : _____

NC-114

November-2024

B.B.A., Sem.-V

CC-303 : Organisational Behaviour-I

Time : 2½ Hours]

[Max. Marks : 70

1. (A) Discuss the contributing discipline to the field of Organisational behaviour. 7
(B) Discuss the forces affecting the nature of modern Organisation. 7

OR

1. (A) Discuss the objectives of Organisational behaviour. 7
(B) Discuss supportive and custodial models of Organisational behaviour. 7

2. (A) Discuss the major personality attributes influencing organisational behaviour. 7
(B) Discuss the biographical characteristics that influence individual behaviour. 7

OR

2. (A) Write a note on perception and selective perception. 7
(B) Write a note on Values and Emotions. 7

3. (A) Discuss the sources and significance of Status. 7
(B) Discuss the stages of the group in detail. 7

OR

3. (A) Discuss issues related to role. 7
(B) Write a note on self-managed and cross-functional teams. 7

4. (A) Explain the benefits and limitations of organisational development. 7
(B) Explain the bases of power in detail. 7

OR

4. (A) Write a note on matrix organisation and virtual organisation. 7
(B) Explain Lewin's three-phase change process in detail. 7

5. Do as directed : (Attempt any 7)

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- (1) Matrix organisation is based on expertise and specialisation. (True/False)
- (2) Ideas are accepted without criticism or justification in brainstorming. (True/False)
- (3) _____ adjustments are associated with cost of living adjustments.
(a) Real Pay (b) Reward Pay (c) Sacrifice Pay
- (4) Learning, perception, motivation, emotions, attitudes are included in _____.
(a) Sociology (b) Political science (c) Psychology
- (5) An individual's behaviour is affected by one's _____.
(a) Abilities (b) Personality (c) Attitude
- (6) _____ reinforcement is used to increase the frequency and strength of most desirable work behaviour.
(a) Neutral (b) Negative (c) Positive
- (7) _____ guides us to judge things right or wrong.
(a) Emotions (b) Values (c) Personality
- (8) _____ concerns with understanding some post-change actions.
(a) Refreezing (b) Changing (c) Unfreezing
- (9) OD programmes are aimed at preparing the organisation to absorb _____ comfortably.
(a) culture (b) climate (c) changes
- (10) _____ power is based on leaders' impressive skills or qualities.
(a) Reference (b) Reward (c) Referent
- (11) _____ is an individual's view of how he or she is supposed to act in a given situation.
(a) Role Perception (b) Role Expectations (c) Role Identity
- (12) Self-managed team is also known as _____.
(a) Problem-solving teams
(b) Empowered teams
(c) Corrective teams